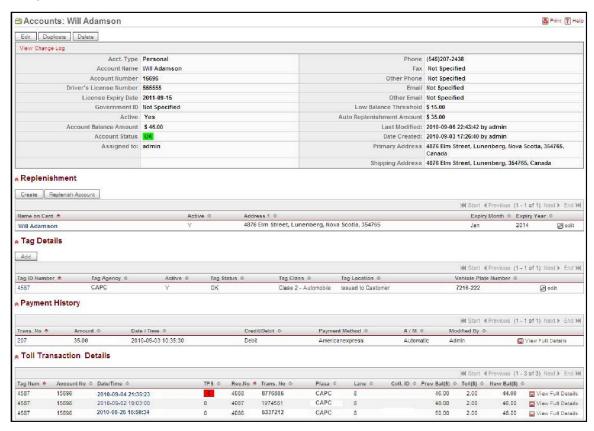


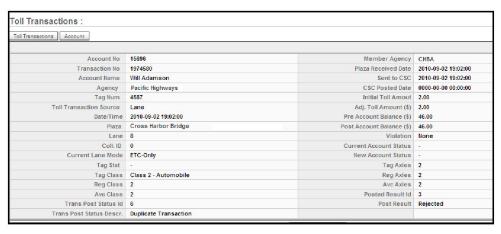


**Flex CSC** is the industry's first low-cost, virtually "shrink-wrapped" ETC Customer Service Center software package. It is a feature-rich system that is specially designed to meet the needs of small to mid-size toll agencies and toll road concessionaires.

It provides all of the functions needed to securely manage personal and corporate accounts, tags, toll transaction histories, automated account replenishments, customer service operations, cases, notes, and more!

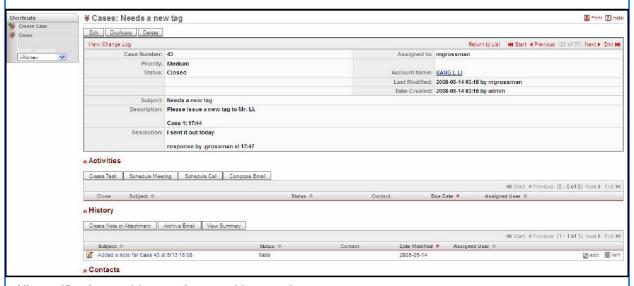


Easy-to-use browser-based GUI screens allow your CSC staff to provide fast and accurate customer service. Also included, is a fully integrated and extremely powerful Customer Relationship Management (CRM) system which serves as the "platform" for all CSC activities.



## **Additional Features:**

- Fully internationalized (currencies, time-zones, etc.)
- The CSC Software can be hosted by your ISP, or on your own server
- Powerful Case and Task Management functions
- Configurable application and database security levels for different employees
- Automated credit card processing with interfaces to secure payment gateways and clearinghouses
- Reciprocity feature allows multiple "member" toll agencies and/or concessionaires to share one CSC and thus provide better service for motorists
- Operates with standard web-browsers
- Member agencies can upload toll transactions to the CSC in both individual and batch formats
- Secure, Linux-based software with powerful remote service and support capabilities
- Integrated email, contact management, call logging,
- Built-in reports



All specifications subject to change without notice.

E-Transit provides innovative solutions for toll collection and transportation agencies, transit systems, retailers, ports and customs agencies, and more. For more information, contact us at:

## E-Transit, Inc.

408 East Fourth Street, Suite 106 Bridgeport, PA 19405 USA Phone: 610.270.9950

Fax: 610.270.9950 Email: info@etransit.us www.etransit.us



Copyright © 2010 by E-Transit, Inc. All rights reserved.